



Capability Statement



1300 800 421

tranzfacilitymanagement.com.au



Profile

We are a leading provider of staffing, maintenance and facility management services.

We directly employ and hire subcontractors across a broad range of industries to provide services for more than 10,000 customers, often under long-term contracts. Our business model is built around our ability to recruit, deploy, manage and maintain a large directly employed workforce and subcontractors of professionals, skilled and semi-skilled staff with a wide range of capabilities.

Caring for the health and safety of our customers, people, environment and community drives all of our activities and decisions.

Our ultimate goal is to achieve injury

and incident free work sites and zero environmental incidents.

Our integrated Health, Safety, Environmental and quality management systems, ensure a company-wide focus on the best practice.

Additionally, our equipment is well maintained for the safety of your team and ours, and to ensure that your projects remain on track without interruption.

Ensuring the safety and wellbeing of our people, as we maintain our goal of zero harm is a discipline at TFM.

We are dedicated to our policy of “Constant improvement” in all activities. Experience has shown that this “Constant Improvement” usually takes place in small, easily attained increments over time.

This “Constant Improvement” applies to all activities in which our Company operates. Staffs are actively encouraged to look for any area in which changes for improvement in operations, safety work practices or any other pertinent field may be implemented.

Our company’s vision is to attract the best in the business - The best equipment, project and people. Our culture has been built from the ground up to set new standards of excellence

for services & logistics. Through continual innovation, we have raised industry standards with our advanced planning and engineering, clear policies, robust procedures and experienced staffs.

We deliver 5 star service with safety and reliability.

Our core values

Work Safety

We place high priority on safe working methods.

Quality Service

We give Quality services and value for money to our customers.

Customer Needs

We will respond to our customer’s needs, encouraging them to feel a part of us.

Personal Grooming

Clean clothing is to be worn to and from work.

Housekeeping

We will do a quality job with a strong emphasis on presentation. We will treasure our plant, equipment and assets. We will do the job well the first time.

Equipment

We will secure our own industry leading state of the art equipment.

Planning

Planning is important. Every minute that is invested in planning gives us a 30 minute bonus.

Ideas

We will search for ideas, innovations and opportunities to continuously improve our products and services. By knowing the strengths and weakness of our competitors, our diligent employees have helped our company prosper to a great extent.

Growth

The growth will follow applications of our core values and will be in direct proportion to the will of our people

Our purpose and vision

We believe our primary purpose is to connect people and products.

Our vision guides us in our efforts to achieve this. And our values articulate what we stand for and how we will act. Together they keep us focused on what is important our people, our customers and Australian Community. Driving this growth are our operating Divisions. Between them, they deliver an enormously diverse range of services & logistics solutions to customers across Australia. Our growth has been with repeated customers. We call this The TFM Way.

THE TFM WAY

The TFM Way describes the way we do things at TFM Group. It talks about what's important to us and how we go about achieving our goals. It also provides the framework for our mission: to harness our significant resources, know-how and passion to deliver the optimal service solutions for our customers.



How we help

Our people have extensive knowledge and understanding of the each industry, working closely with your team to provide exceptional staffing, maintenance and facility management services.

INDUSTRIES

- Retail and Commercial
- Education
- Manufacturing
- Transport and Logistics
- Onshore Mining
- Offshore Oil and Gas
- Tourism and Sport
- Government and Infrastructure
- Health and Aged Care
- Utilities
- Business Services
- Fast Moving Consumer Goods (FMCG)



Our service

STRATA MANAGEMENT

As our company name suggests, the focus of our services is to protect your Strata assets. We achieve this by ensuring your building is well maintained, adequately insured and a sufficient buffer is available in your sinking fund to meet future capital expenses. The flow on effect of a well-managed Owners Corporation is higher resale values for individual owners.

CONSULTANCY

We offer services to developers from planning through to completion. Rather than leave Strata Title Management as an afterthought in your development engage us to assist you with the following services:

- Prepare Budgets
- Obtaining Insurance
- Advise on Special by-laws
- Advise on Common Property Issues

SECRETARIAL

- Serve Notices to comply with By-Laws
- Maintain Strata Roll & Minute Book
- Record and retain notices under sections?
- Keep Common Seal & attest to its affixation

INSURANCE

- Insurance Valuations
- Prepare & Lodge Insurance Claims
- Insurance policy renewal
- Prepare & Issue Notices under Laws

REPAIRS & MAINTENANCE

- Building Inspection & Reports
- Arrange qualified contractors to undertake repairs and maintenance of the common property

TFM services air conditioning plants and carries out general MEP maintenance in all types of property on a contractual - annual basis.

We cover:

- All types of air conditioners including roof-mounted units and centrifugal chillers
- Mechanical services
- Electrical services including load balancing
- Plumbing and drainage, irrigation
- Water pumps and water heaters
- Generators

We also have our own preferred supplier list (third parties) to cover for:

- Elevator/lift maintenance
- FA/FF
- BMS
- CCTV
- Access Barriers
- UPS
- And many others

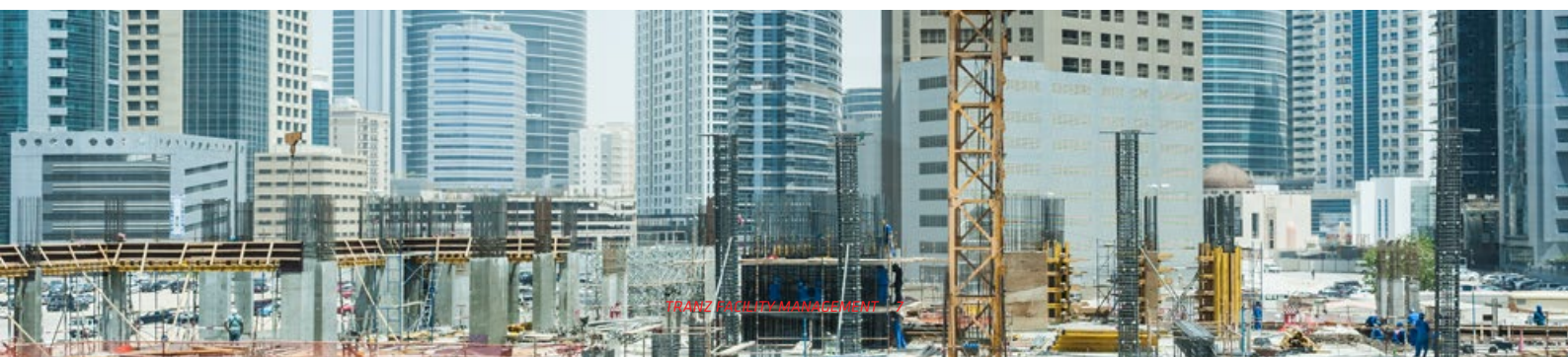
FINANCIAL

We believe it is important to provide you with detailed financial statements as part of our service commitments to Owners Corporations. The reports available on request are as follows:

- Statement of Financial Performance
- Statement of Financial Position
- Detailed Expenses
- Levy Positions
- Arrears List
- Outstanding Creditors
- Owners Ledger

TFM also provide:

- Maintain Trust Account
- Issue Levy Notices
- Recovery Levy Arrears
- Issue payments





CLEANING

Being certified and utilising this practice through our state-of-the-art training centre, TFM offer a comprehensive range of internal and external cleaning and hygiene services for all of our customers. Utilising our own methodologies, we are able to provide our clients with a performance-based recommendation to deliver on time and cost saving procedures.

Consistent with its commitment to the environment, wherever possible TFM uses sustainable cleaning materials and products at all times from major chemical suppliers.

We offer:

- Colour-coded products for different areas - kitchen, toilet etc
- Cross-contamination prevention techniques
- BICSc training utilising our state-of-the-art Training Centre (both classroom & hands-on training)
- Easy-to-use management and monitoring system via our system

We offer the following:

- External Window Cleaning
- Facade cleaning
- Water Tank Cleaning and Disinfection
- Marble and Ceramic Crystallization
- Parquet Floor Polishing
- Carpet Shampooing
- Duct Cleaning
- Kitchen Deep Cleaning

WATER TANK CLEANING

TFM will be certified to clean and disinfect water tanks to the exacting standards required by your municipality. Its highly trained technicians are fully competent with a series of specific training and food hygiene courses, occupational health cards and medical examination procedures.

Our services include:

- Pre-assessment
- Disinfection
- Flushing and sterilisation
- Final microbiological water testing
- Chemical analysis

SECURITY

TFM security guards are hand-picked and in the main are ex-armed forces or ex-police officers. TFM conducts comprehensive training with police on the latest security procedures and provides protection for:

- Industrial premises
- Commercial and residential buildings
- Shopping malls
- Hotels
- Government buildings
- Schools

TFM Provide personnel for:

- Events Special Service
- Concierge Services
- Life Guards
- Gym Instructors

Our focus is on safety

Caring for the health and safety of our customers, people, environment and community drives all of our activities and decisions.

Our ultimate goal is to achieve injury and incident free work sites and zero environmental incidents.

Our integrated Health, Safety, Environmental and Quality Management Systems, ensure a company-wide focus on the best practice.

Additionally, our cranes and equipments are well maintained for the safety of your team and ours, and to ensure that your projects remain on track without interruption.

Ensuring the safety and well being of our people, as we maintain our goal of zero harm is a discipline at Tranz Facility Management.

TEAMWORK:

Contributing, listening, looking out for another and being accountable as individuals and as a team.

ACHIEVING:

Being our best so that our business thrives.

SAFETY ALWAYS:

People, Community, Equipment, Property, Environment.

OUR CUSTOMERS:

Driving for our customer's success.

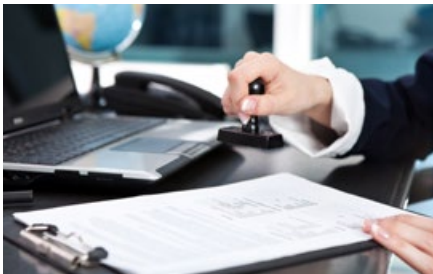
OUR PEOPLE:

Our diversity and different skills make us strong.



Approach from the customer's viewpoint

Our objective is to achieve a successful result for our clients. It articulates our purpose, vision and values. Our vision guides us to achieve this.



INTEGRATED SOLUTIONS

Our business consists of multiple divisions to meet our customers' every need, under one roof.



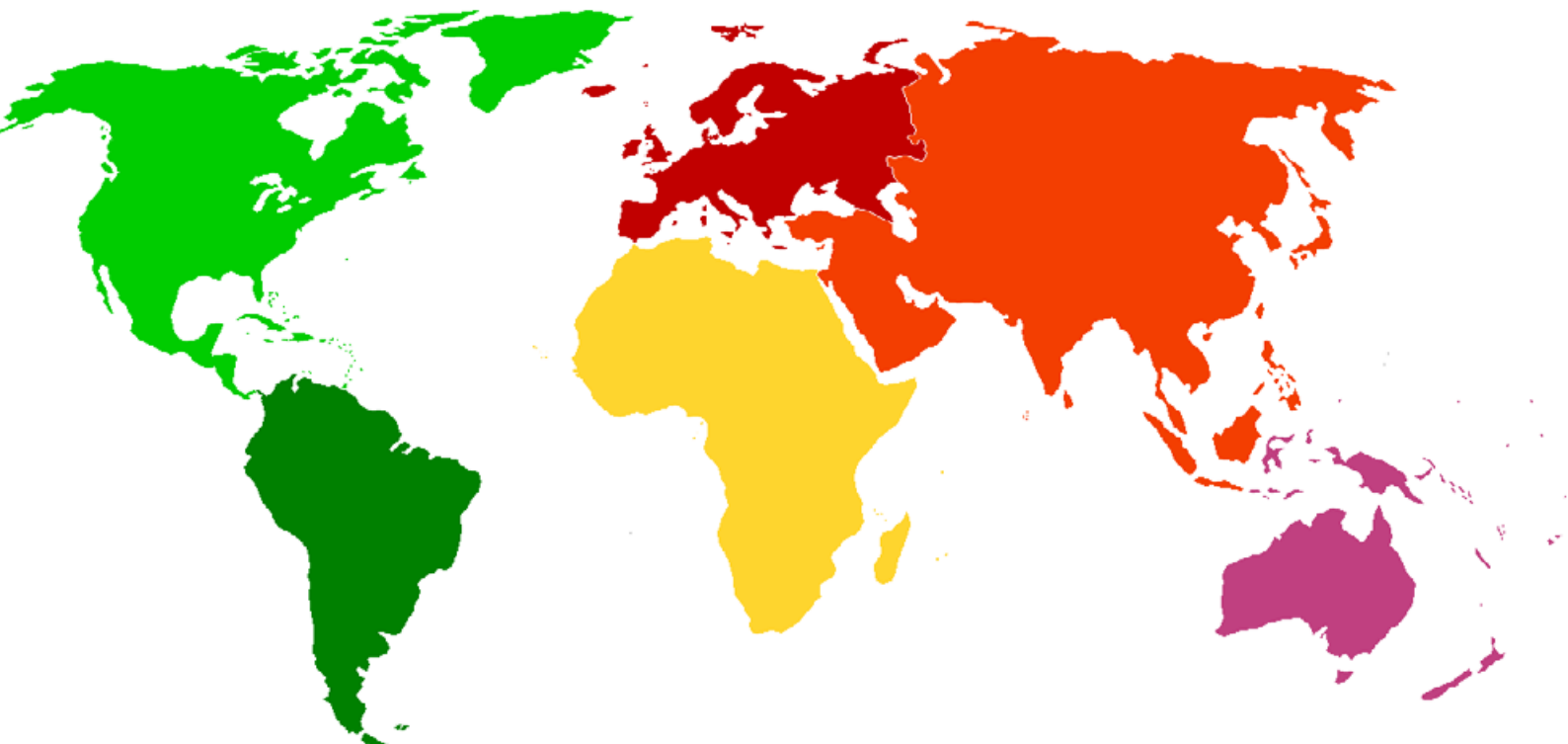
SERVICE ORIENTED

We boast of ourselves. We have exceeded our clients' expectations and successfully fulfilled their requirements.



INNOVATION

We are focused on finding ways to do things better.



Our Projects and Clients

Airport Link Tunnel TJH



The Narrows Marine Crossing Tunnel Thies



APLNG Mc Dow Pipeline



QCLNG Mc Dow Pipeline



Clough Downer Pipeline



Gold Coast Light Rail Mc Dow



Legacy Way Tunnel



North West Rail Tunnel TJHD



Roy Hill iron ore project



INPEX pipeline LNG Project Darwin



Leightons



Thies



Grocon



John Holland



Abi Group



Baulderstone



BMD



Holcim



Humes



McConnell dowel



Clem 7 Tunnel



Lend Lease



Monadelphous



UGL Limited



Balfour Beatty



Kentz



Member of the SNC-Lavalin Group

Clough



OneSteel



Wire Industries



Active Steel



Industrial Gal



A valmont COMPANY

CPB contractors





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